CTU has developed a mobile application named "trycityBUS" to facilitate commuters to track the CTU buses within the Tricity Area. Commuters can download application from Google Play Store or App Store by searching for "trycityBUS."

The "trycityBUS" mobile application having following features:

1. **Search for Bus Stops Near Me:** Commuters can search nearby bus stops and distance to from his/her location to each Bus stop.
2. **Search Buses Between Two Bus Stops (From-To):** Commuters can search buses between two bus stops, and the application will provide the estimated time of arrival (ETA)/Estimated Time of Departure (ETD) for running buses and the scheduled timings for upcoming buses, those buses are plying between selected bus stops.
3. **Smart Card:** This feature enables commuters to apply, recharge, replace, and block their e-wallet smart cards. Additionally, users can check card transaction history, access FAQs related to smart cards and download the smart card application form.
4. **Track Bus by Route Number:** Commuters can track buses by selecting route number.
5. **My Favourites:**Commuters can mark their favourite routes, bus stops, and specific trips for easy access without needing to search every time.
6. **Customer Grievance:** Commuters can lodge complaints/grievance regarding CTU city bus services and also track the status of complaints/grievances.
7. **Online Booking – Long Route Bus:** This feature redirects commuters to the online bus reservation website for long route bus services. The website can be accessed @ https://ctuonline.chd.gov.in.
8. **Share With Friends:** Commuters can share the app link on WhatsApp, Mail etc. to their friends & family.
9. **Bus Stop List:** Commuters can check the bus stops list of Tricity Area.
10. **Fare:** Commuters can download the Fare Notification.
11. **Emergency:**Commuters can press the Alert button in case of Emergency, by pressing an automatic alert generate to ITS Control Room &commuter can send an alert to their friend or family through Text SMS or WhatsApp on selected contact. After that, Control Room Personnel contact the commuter and provide the necessary assistance.
12. **Language:**Mobile App is available in 3 languages; English, Hindi & Punjabi.
13. **FAQs:** Commuters can access Frequently Asked Questions regarding use of mobile application.