

**SERVICES PROVIDED BY CHANDIGARH TRANSPORT UNDERTAKING UNDER  
CHANDIGARH RIGHT TO SERVICE ACT**

S.No	Name of the service being provided	Time limit for delivery of each service (No. of working days)	Designation of the Designated Officer	Designation of the First Appellate Authority	Designation of the Second Appellate Authority
1.	2.	3.	4.	5.	6.
1.	Bus passes issued at ISBT-17 for Sub-Urban Routes	03 days	<b><u>Station Supervisor</u></b> Name of the Officer - Sh. Gurraj Singh Contact No. 0172-2700006 Address: Room No.11, ISBT-17, Chandigarh	<b><u>General Manager</u></b> Name of the Officer - Sh. Amit Gupta Contact No. 0172-2650301 Address: Plot No.701, Industrial Area, Phase-I, Chandigarh	<b><u>Director Transport</u></b> Name of the Officer - Sh. Uma Shankar Gupta, PCS. Contact No. 0172-2679002 Address: Plot No.701, Industrial Area, Phase-I, Chandigarh
2.	Bus Passes issued at Sampark Center for other routes	05 days	<b><u>Sampark Center Incharge</u></b>	<b><u>General Manager</u></b> Name of the Officer - Sh. Amit Gupta Contact No. 0172-2650301 Address: Plot No.701, Industrial Area, Phase-I, Chandigarh	<b><u>Director Transport</u></b> Name of the Officer - Sh. Uma Shankar Gupta, PCS. Contact No. 0172-2679002 Address: Plot No.701, Industrial Area, Phase-I, Chandigarh